

SmartHub Terms of Service

1. You must provide South Slope Cooperative Communications (South Slope) with your valid, correct, and current email address in order to receive notifications regarding bill availability. The accuracy of your email address is entirely your responsibility. Should your email account ever become invalid or should you wish notification of your bill availability be sent to a different email account, it is your sole responsibility to notify South Slope. You remain fully liable for any bills in which notification was sent to your previous email address.
2. South Slope will not disclose or sell your email address information unless required to do so by law. South Slope may share or permit access to your email address on a limited, as-needed basis with trusted agents and contractors (billing and technical support vendors) that assist us in providing services. They also share a duty to protect your information. South Slope limits access to your personal information to employees, agents, or contractors who must use the information to provide products and services to you. Your email address will be used for company service/informational communication and notifications regarding your South Slope account.
3. Your password should be kept secret. South Slope accepts no responsibility or liability in the event that your password is used by an unauthorized user to access your account. South Slope accepts no responsibility or liability in the event that any correspondence informing you of your password is opened or read by anyone else. You should contact South Slope immediately if your password has been compromised and your password should be promptly reset.
4. South Slope reserves the right to refuse use of SmartHub to anyone for any reason at the company's discretion. Further, we reserve the right to modify or discontinue (permanently or temporarily) SmartHub service to you or all recipients at our discretion.
5. All bills of which notification is sent to you by email shall be due upon receipt and considered delinquent after the 20th of the month. You shall remain fully responsible and liable to pay any bills of which notification has been sent to the email address you have specified regardless of whether or not you access that email account and read the relevant email. Should you be disconnected from your email account for any reason, including disconnection by South Slope, you remain fully responsible for bill payment.
6. South Slope cannot guarantee uninterrupted access to the Smart Hub service and makes no guarantees whatsoever as to its operation, availability, functionality, that it will be free of error or disruption, or otherwise.
7. Information regarding any previous electronic bills is shown at the date the bill was produced and is subject to change. Contact South Slope if you have any questions.
8. SmartHub is intended for use by customers of South Slope only. South Slope reserves the right to change these terms and conditions by posting new terms and conditions on the SmartHub site.