

SOUTH SLOPE SECURE PAY 1-888-480-9705

If you are an existing customer and would like to pay your bill over the phone using a credit card, debit card, or check please call the toll-free number above. A \$2.50 fee applies.

The system is automated and will prompt you to enter all of your personal information, such as card number and payment amount. Please have your account number and Social Security number ready before you call. You may hang up to discontinue at any point during the call.

After dialing you will hear the main menu and be prompted to press numbers for the actions you wish to complete.

If paying by check you will need to create a PIN before you can make a payment with a check. See the Quick Reference Guide on the back for instructions.

South Slope must move to the automated system in order to be compliant with the Payment Card Industry (PCI) Data Security Standard. These requirements are designed to help companies that process such payments prevent credit card fraud through increased data controls. Moving to this system ensures our continued ability to accept debit and credit card payments.



CALL 319-626-2211
CLICK WWW.SOUTHSLOPE.COM
VISIT 980 N FRONT STREET
NORTH LIBERTY, IA

QUICK REFERENCE GUIDE

Pay-By-Phone | Toll-Free Number

1-888-480-9705

MAIN MENU

1 - To make a payment on your account

HOW TO MAKE A PAYMENT

Please enter your account number followed by the # sign (if this is correct press 1; if not press 2)

- 1 - Pay total amount due
- 2 - Pay a different amount, for example: enter 1 5 0 0 3 # for \$150.03 (if this is correct press 1; if not press 2)
- 3 - To continue (back to payment options menu)
- 9 - Repeat this menu

ONCE YOU ENTER THE AMOUNT YOU WANT TO PAY...

- 1 - Add another account to payment total
- 2 - Restart payment process (back to payment options menu)
- 3 - Pay amount you have selected

SELECT PAYMENT METHOD

- 1 - Pay by Mastercard, Visa, or debit card
- 2 - Pay by check
- 3 - Exit this menu without making a payment (back to payment options menu)
- 9 - Repeat this menu

CREDIT CARD OR DEBIT CARD AS YOUR PAYMENT METHOD

- 1 - If correct (enter credit card number, expiration date, security code on back of card, and then press #)
- 2 - Review your payments
- 3 - Restart payment process (back to payment options menu)
- 9 - Repeat this menu

CHECK AS YOUR PAYMENT METHOD

Please enter your current PIN or the last four digits of your social security number to verify your identity.

- 1 - If correct (enter four digit PIN, bank nine digit routing number, checking account number, and then press #)
 - Personal account press 1; if business account press 2
 - Checking account press 1; if savings account press 2
 - To save payment information press 1, if not press 2
- 2 - Review your payments
- 3 - Restart payment process (back to payment options menu)
- 9 - Repeat this menu

2 - Check account status

ACCOUNT STATUS MENU

Enter account number and press # (if this is correct press 1; if not press 2)

- 1 - Enter account number followed by the # sign
- 2 - Check account status
- 3 - Create or update PIN
- 9 - Repeat this menu
- * - Return to main menu

3 - Create or update your PIN

CREATE OR UPDATE PIN NUMBER

Enter account number and then press # (if this is correct press 1; if not press 2)

- 1 - Enter last four digits of your social security number to verify identity
- 2 - Enter desired four digit PIN