# THE SOUTH SLOPE CONNECTION

November 2020

# **SPOTLIGHT ON OUR COMMUNITIES**

We had so much fun visiting ten of our communities this summer to learn more about what makes them special. We filmed interviews with current and former South Slope employees Amanda Engstrom, Bill Beck, Brenda Kell, Brian Frese, Brian McCubbin, Charlie Gudenkauf, Chelsea Maxwell, Chuck Bulechek, Chuck Deisbeck, Dan Swick, Darlene Larson, James Serbousek, Phil Jones, Randy Cline, Steve Crow, Steve Sherzer, and Tim Shelton.

Check out the Community Spotlight videos of Amana, Ely, Fairfax, Newhall, North Liberty, Norway, Oxford, Solon, Swisher and Tiffin at

**southslope.com/spotlight**. Shout-out to all the kids who participated in our coloring contest as well!



Bill Beck, former South Slope employee, shared what he loves about Newhall.

# YOUR SAFETY DURING THE PANDEMIC

The safety of our customers and employees remains a top priority at South Slope. Our employees wear masks and take safety precautions at service appointments and in our office. To contact us, call 319-626-2211, live chat at southslope.com or email info@southslope.com. Set up Auto Pay or pay your bill through the SmartHub app, or at southslope.smarthub.coop. If you prefer to talk to us in person, our drive-through is open 8 a.m. to 4:30 p.m. Monday-Friday at 980 N. Front Street in North Liberty.



#### **SOUTH SLOPE CARES**

Our hearts go out to the people and businesses hit hard by the derecho. While working and serving these areas, we learned that each of these communities are tightknit, resilient and willing to help each other out when in need. As a company we were able to visit communities to offer charging stations, flashlights, and snacks.

South Slope and Aureon awarded matching charity grants to the North Liberty Community Pantry, the North Liberty Optimist Club, The National T.T.T Society and Wishes for Wildlife. The Aureon Grant Committee carefully reviews and delegates funds to projects committed to the betterment of local communities. If you know of an organization that could benefit from these grant funds, visit **southslope.com/grants**.

### **SPRUCING UP SOUTH SLOPE**



The South Slope business office in North Liberty opened in 2003, so 17 years later, we decided it's time for some updates!

We are working with Saxton and Feaker Painting on modernizing our lobby and conference room. Our Community Center got a facelift too with new tables, charis, countertops and a fresh coat of paint. We also now have touchless faucets and water fountains throughout the community center and office.

Thanks to CR Signs, we now have a new digital sign for raising awareness of South Slope services and community events. Drive by and check it out!

# **BETTER SERVICE STARTS HERE**

Here at South Slope, we value our customers and understand that in order to build strong relationships, we must provide the service and support you deserve. Our commitment to delivering cutting-edge telecommunications services is backed by exceptional customer support. Learn more at **souslope.com/ourpledge**.



Darren Gengler, Outside Plant Worker



# **COOKING CORNER**

#### Salted Chocolate Pretzel Bark

- 8 ounces mini pretzels
- 1 cup butter
- 1 cup light brown sugar
- 2 cups semisweet chocolate chips
- Sea salt to taste
- 1. Preheat oven to 375 degrees. Line an 11x17-inch rimmed baking sheet with parchment paper and cover with pretzels.
- Combine the butter and brown sugar in a saucepan over medium heat. Cook and stir until sugar dissolves. Once bubbling, cook without stirring for 3 to 5 minutes or until it reaches 300 degrees on a candy thermometer. Pour over the pretzels.
- 3. Bake for 5 minutes. Remove from the oven and sprinkle with chocolate chips. Let sit for 2 minutes and then use a spatula to gently spread chocolate over the pretzels.
- 4. Lightly sprinkle with sea salt. Cool or refrigerate to harden and then break into pieces and enjoy!

# **FREE THANKSGIVING DINNER**

Don't have plans for Thanksgiving? Stop by the South Slope Community Center for the Community Thanksgiving Dinner! Amanda Engstrom, Customer Service Team Lead at South Slope, is happy to continue serving the area with this valuable resource. Although we would love to gather together, dinners will be handed out curbside for everyone's safety. Swing through between noon and 4 p.m. on Thanksgiving Day for your holiday meal. This dinner is open to anyone! For more information, email amanda@southslope.net.



Amanda Engstrom started the dinner nine years ago.

