



THE SOUTH SLOPE CONNECTION

April 2021

YOUR NEW SOUTH SLOPE BILL

South Slope is in the process of changing billing systems as part of our continued effort to provide you the best customer service. Your new, easy-to-read bill will start in May 2021. Here's what to expect:

Account Number: After your April bill, you will get a new South Slope account number. **If you pay directly through your bank, you will need to update this.** You can find your new account number on your May bill.

Account Management/Bill Pay: In April, we're moving from SmartHub to eBill for online account management and bill payment. If you have a South Slope SmartHub account, you will receive an email in April with a link to complete setup of your eBill account. If you do automatic payment through SmartHub, it will continue to be paid automatically.

Bill Format: Your new bill is effective with your May bill. For a guide to your new bill and FAQ, visit southslope.com/bill. If you receive paper bills, you will also receive a printed guide in your May bill.

NATIONAL DO NOT CALL REGISTRY

The National Do-Not-Call Registry, established by the Federal Trade Commission, allows telephone subscribers to avoid solicitations from telemarketers. The registry applies to all telemarketers, with the exception of businesses with whom you have an existing relationship, certain non-profit and political organizations. Commercial telemarketers aren't allowed to call you if your number is listed on the National Do-Not-Call Registry.

You may register your residential and wireless telephone numbers for free on the National Do-Not-Call Registry online at donotcall.gov or by telephone at **1-888-382-1222**. For TTY call **1-866-290-4236**. You must call from the phone number you wish to register. Registrations become effective after 31 days and will remain on the National Do-Not-Call Registry permanently. You can remove your telephone number from the registry by calling **1-888-382-1222** from the telephone number you wish to remove. After you contact the registry to delete your number, it will be removed from the National Do-Not-Call Registry by the next day.

Visit donotcall.gov to submit a complaint, register, verify registration, or to learn more. The Federal Communications Commission requires that this notice is provided to our customers on an annual basis.



SOUTH SLOPE CARES

Throughout the holiday season, South Slope employees took their donations to the next level with multiple opportunities to give back.

We hosted our annual Toys for Tots toy drive in person and virtually this year, resulting in many donations for area kids. Gift bags were also delivered to residents at the Amana Retirement Community and the Solon Retirement Village to celebrate the holidays.

On top of that, employees donated nearly 8,900 pounds of food to local pantries. Donations were accepted through non-perishable food and monetary gifts which South Slope matched. All of the goods were distributed in our service area to the Amana, Fairfax, North Liberty and Solon food pantries.


CALL BEFORE YOU DIG

Before engaging in any type of digging or excavating such as building a new deck or landscaping, it is required by law to contact Iowa One Call at 1-800-292-8989 or **811** at least 48 hours in advance.

This procedure is important so you know which areas to avoid when digging. It eliminates the risk of service disruptions and personal

injury as well as considerable fines and penalties. Utility locate requests are sent to all involved utilities, such as South Slope, to mark the underground utility locations with flags and paint markings. Please visit iowaonecall.com for more information.

Each utility type is represented by a different colored flag.

	Red: Electric
	Pink: Temporary markings
	Blue: Water
	Yellow: Gas
	Orange: Communications
	Green: Sewers
	Purple: Reclaimed water
	White: Proposed excavation

2021 SOUTH SLOPE ANNUAL MEETING

In order to ensure the safety of our members and employees during the COVID-19 pandemic, the South Slope 2021 Annual Meeting will be conducted through a conference call. Due to the change in format, this meeting will cover business only. An official notice with instructions on how to join the call will be mailed to South Slope members. As a thank you to all of our customers for choosing South Slope, we will randomly draw 20 winners for a \$50 bill credit. For additional information, please visit southslope.com/annual-meeting.



COOKING CORNER

Baked Feta Cheese Pasta

- 8 ounce block of feta cheese
 - 16 ounces of cherry or grape tomatoes
 - 1/4 cup olive oil
 - 1/2 teaspoon crushed red pepper flakes
 - Fine sea salt and freshly-cracked black pepper
 - 8 ounces pasta of your choice
 - 3 large cloves garlic, pressed or minced
 - 1 large handful fresh baby spinach
1. Preheat your oven to 400 degrees.
 2. In a 9" x 13" baking pan, add the feta block in the center, tomatoes around it, and drizzle all with oil.
 3. Sprinkle salt, pepper and red pepper flakes on top.
 4. Put the dish in the oven and bake for 30 to 35 min.
 5. Cook pasta according to package directions.
 6. Remove the dish from the oven. Add the garlic and stir until the feta has melted into a creamy sauce. Add in the cooked pasta and spinach and toss until the pasta is evenly coated and the spinach starts to wilt. Serve and enjoy!

10-DIGIT DIALING IS COMING

The Federal Communications Commission (FCC) has adopted **988** as a new three-digit number to be used nationwide to reach the National Suicide Prevention and Mental Health Crisis Lifeline, starting July 16, 2022. Customers must continue to dial **1-800-273-TALK** to reach the Lifeline until July 16, 2022.

In order for 988 to work in our 319 area code, 10-digit local dialing must first be implemented. To complete all local calls, customers will need to dial the area code + telephone number. This applies to all calls within the 319 area code that are currently dialed with seven digits. Beginning April 24, 2021, you should begin dialing 10 digits (319 + telephone number) for all local calls. If you forget and dial just 7 digits, your call will still be completed until October 24, 2021, when you will receive a recording informing you that your call cannot be completed as dialed. For more information, please visit southslope.com/10digit.



southslope.com



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