

Privacy Listings

If you would prefer not to have your name listed in the phone book, you have two choices:

1. **Non-Listed:** Your name and number will not be available in the phone book but will be available from directory assistance 1+411 (\$0.50/month).
2. **Non-Published:** Your name and number will not be available in either the phone book or directory assistance (\$0.50/month).

For health and safety purposes, your non-published or non-listed information may be released when you call 911 or other emergency service providers. A privacy listing only affects your listing in the telephone book and directory assistance services.

** NOTE: Caller ID service requires a feature be added to your landline to block your phone number from being released. Without this feature, when you place a call your name will not be released but your non-listed or non-published number will appear on a Caller ID screen. Below we have outlined two features that can assist you in blocking your name and number.

1. **Calling ID Presentation Blocking (per line)** - Provides a permanent block of your name and number on outgoing calls. This service can be turned off per call by first dialing *68. Upon completion of the call, call blocking per line is reactivated (\$3.00 per month residential/business).
2. **Calling ID Presentation Blocking (per call)** - Dialing *67 before placing a call provides a temporary, per call, block of your name and number information (*no charge*).

If you have any questions regarding this information or would like to add these, or any other calling features, please contact our office at 319-626-2211.

National Do-Not-Call Registry Notice

The National Do-Not-Call Registry, established by the Federal Communications Commission (FCC) and the Federal Trade Commission (FTC), allows telephone subscribers to avoid solicitations from telemarketers. The registry applies to all telemarketers, with the exception of businesses with whom you have an existing relationship and certain non-profit and political organizations. Commercial telemarketers are not allowed to call you if your number is listed on the National Do-Not-Call Registry.

Subscribers may register their residential and wireless telephone numbers for free on the National Do-Not-Call Registry online at www.donotcall.gov or by telephone at 1-888-382-1222. For TTY call 1-866-290-4236. You must call from the phone number you wish to register. Registrations become effective after 31 days and will remain on the National Do-Not-Call Registry permanently.

You can delete your telephone number from the registry by calling 1-888-382-1222 from the telephone number you wish to delete; your number will be removed from the registry within 24 hours.

The FCC requires that this notice is provided to our customers annually.