



THE SOUTH SLOPE CONNECTION

November 2022



FASTER HOME AND BUSINESS INTERNET

In our ongoing commitment to provide the fastest and most reliable internet, we recently launched new fiber internet plans for both homes and businesses. Each plan features equal download and upload speeds which is essential for how you use the internet.

Download speed is how fast you receive information over the internet. Examples include streaming Netflix, listening to Spotify, receiving email and watching a video on social media.

Upload speed is how quickly you send data from your device to the internet. This includes uploading files to cloud applications, Zoom meetings and FaceTime calls.

There are many benefits of having your upload speed be as fast as your download speed, including:

Fast File Uploads: Sending files to cloud applications, YouTube, and Google Drive is a breeze.

Reliable Connections: For working from home and video conferences, you can avoid the dreaded frozen screen and dropped calls with equal upload.

Efficient Smart Homes: High upload speed is essential for security systems, smart washers and Ring doorbells since they are all sending data to the internet at the same time.

Our new fiber internet plans provide a ridiculously reliable experience for your home or business. Learn more at southslope.com.

SOUTH SLOPE CARES

We're committed to our communities and recently helped fund the following projects in partnership with Aureon:

- All Veterans Memorial in Ely.
- Power generators for the Norway Fire Station (pictured below).
- Lesson kits for the College Community School District.
- Pasture fence for Running the Race Horse Ranch in Fairfax.
- Bicycle equipment for Safety on Wheels program.
- Volunteer t-shirts for North Liberty Community Pantry.

Military Holiday Packages

If you have a friend or family member serving in the military, please email their name and address by December 1st to community@southslope.com or call 319-626-2211. We will send a care package showing our appreciation for their service.



INTRODUCING THE NEW SOUTH SLOPE WI-FI APP

The new South Slope Wi-Fi app gives you an instant snapshot of your home or small business network. Through the app, you can view all the connected devices on your network, set up parental controls or a guest network, run speed tests, change your network name and password, and more.

If you have our Managed Wi-Fi service, simply download the South Slope Wi-Fi app from the Apple App Store or Google Play. If not, now's a good time to get started as you can get two months free! Visit southslope.com/wifi or call 319-626-2211 to get started. Some restrictions apply.



South Slope Family

Meet Charlie Gudenkauf, our Install and Repair Foreman. Charlie is a Swisher native and has been with South Slope for 26 years.

What do you enjoy about South Slope?

I enjoy the challenge of finding a solution to resolve customer needs.

What is your favorite South Slope memory?

When I was hired in 1996, meeting with CEO Francis Kahle who helped grow South Slope into the company it is today.

What do you like best about your job?

Working along side the most knowledgeable experts in the industry.



COOKING CORNER

Apple Dumplings

Top this Fall favorite with ice cream or whipped cream

Ingredients

- 16 oz can refrigerated flaky biscuit dough
- 4 apples - peeled, cored and halved
- 1 cup white sugar
- 1 cup water
- ½ cup butter, melted
- 2 teaspoons vanilla extract
- ½ teaspoon ground cinnamon

Directions

1. Preheat oven to 350 degrees.
2. Butter a 7x11 inch baking pan. Separate biscuit dough into 8 pieces. Flatten each piece of dough into a circle. Wrap one biscuit around each apple half and place, seam side down, in pan.
3. In small bowl, combine sugar, water, melted butter and vanilla. Pour mixture over dumplings in pan. Sprinkle cinnamon on top. Bake 35 to 40 minutes or until golden. Serve warm and enjoy!

SWITCH TO PAPERLESS BILLING

It's safe, easy and more secure to go paperless. You can view, download or print your South Slope bills online or through the app. You'll also receive an email when your statement is available for viewing.

Switch to paperless billing easily through the app or online.

App Directions:

1. Open the ebill Mobile app.
2. Login with your email and password.
3. Tap Invoice Preferences.
4. Select Email Only.
5. Tap Save Changes.

Online Directions:

1. Visit southslope.com/ebill.
2. Login with your email and password.
3. Click Settings.
4. Click General.
5. Under Invoice Preferences, select Web bill only.
6. Click Change Preference.

Need help? Give us a call at 319-626-2211.