



THE SOUTH SLOPE CONNECTION

Nov 2023



HOW TO IMPROVE YOUR WI-FI

Do your videos lag and downloads take forever? You could be experiencing Wi-Fi issues. Not to worry...we're here with four tips for a better connection!

- 1. Upgrade your router:** If your router is more than a few years old, it could be holding back your internet connection. Upgrading to the GigaSpire Blast through South Slope Managed Wi-Fi, or purchasing a new router built on Wi-Fi 6, results in faster and more efficient Wi-Fi performance.
- 2. Router placement:** Is your router stuffed in a basement closet? To ensure optimal Wi-Fi coverage throughout your home, it's best to have your router in a central location, away from walls and other obstructions.
- 3. Use wired connections:** If you have devices that require a stable and consistent internet connection, such as gaming consoles or desktop computers, it's best to use a wired connection instead of Wi-Fi.
- 4. Remove old devices:** Check your Wi-Fi network to review the listed devices. Removing devices you no longer use from your network can free up bandwidth and improve Wi-Fi performance.

Want to take the worry out of Wi-Fi? Let us handle it for you with South Slope Managed Wi-Fi. Learn more about this service and our two months free offer at southslope.com/wifi or call 319-626-2211.

SOUTH SLOPE CARES

We're committed to giving back and recently helped fund the following projects:

- A theft, fire, and water security system for the Amana Heritage Society.
- Two computers for the North Liberty Community Pantry.
- Sustainable wildlife food source for Wishes for Wildlife Foundation.
- Three custom-built dog room dividers for Safe Haven of Iowa County.
- Materials for Junior Achievement of Eastern Iowa BizTown® Mobile program.
- Thermal imaging camera for the Amana Benefited Fire District.
- Sponsored meals for the Amana and Jefferson-Monroe Fire Departments.



AFFORDABLE CONNECTIVITY PROGRAM

Did you know that the Affordable Connectivity Program provides a discount of up to \$30 per month toward internet service for eligible households? The FCC program helps connect families and households struggling to afford internet service. To learn more about the benefit, including eligibility and enrollment information, visit www.fcc.gov/ACP or call 877-384-2575.



South Slope Family

Mandy Pearson from Solon is our Customer Relations Supervisor and has been with South Slope for 16 years.

What do you enjoy about South Slope?

I enjoy working with great people, whether it is our South Slope team or our amazing customers!

What is your favorite memory at South Slope?

After the 2020 derecho, our customers still had service if they had power or a generator in their home due to our buried fiber lines that were not affected by the terrible storm. It was great to help so many new customers get connected to South Slope internet and phone service so they could reach their families during such a devastating time.



COOKING CORNER

Butternut Squash Alfredo Pasta

Ingredients

- 3/4 cup heavy cream
- 1/2 tsp nutmeg
- 3 Tbsp unsalted butter
- 1 tsp salt
- 4 cups of peeled, cubed butternut squash
- 1 lb fettuccine pasta
- 2 oz grated parmesan

Directions

1. Add cream, butter, butternut squash and 3/4 cup water to a medium saucepan and bring to a boil.
2. Reduce to a simmer and continue cooking until the squash is tender when poked with a fork, about 15 minutes.
3. Puree with a blender until super creamy and smooth, 3 to 5 minutes. Season with the nutmeg and 1 teaspoon of salt.
4. Meanwhile, bring a large pot of salted water to a boil. Add the pasta and cook until al dente according to the package directions.
5. Reserve 1/2 cup starchy pasta water and drain the pasta. Add 1 tablespoon of pasta water at a time if needed to loosen the sauce.
6. Top the pasta with sauce, additional parmesan and nutmeg!

GET REWARDED FOR SIGNING UP FOR PAPERLESS BILLING

Did you know that you will get a \$1 monthly credit on your South Slope bill if you're signed up for paperless billing?

Pick one of the following ways to switch:

- **DESKTOP** - Visit southslope.com/ebill and log in to your account with your email and password. Select *Settings* and *General*. Under *Invoice Preferences* select *Web bill only* and *Change Preference*.
- **MOBILE APP** - Open the *eBill Mobile* app and log in to your account with your email and password. Select *Enroll in Paperless Billing* and select *Web bill only* and *Save Changes*. The eBill Mobile app is available in the Apple App Store or Google Play.
- **CALL SOUTH SLOPE** - Call 319-626-2211 and our Customer Service team will help you make the switch!